

# Privacy Policy

## PRIVACY POLICY

We value your interest in the Belz Chateau Big Sky. We understand the importance of privacy to you. So that you understand our practices and policies, and your many options, we have prepared this Internet Privacy Policy to explain what types of information we may gather about you when you visit our chateau web site or elect to register for certain optional features, how we may use that information, and the safeguards we have in place to protect your personally identifiable information.

This Internet Privacy Policy applies when you visit or use *belzchateaubigsky.com* or *availabilityonline.com/available.Bigskyrental* (collectively referred to in this statement as "our web sites"). It does not apply to external web sites that may be linked to our web sites (see "Links" section below).

We gather visitor information for the purpose of providing a better web site experience, better service, responses to your inquiries and other communications, and to administer our business. We try to balance our respect for your privacy with our desire to offer you the online experience that meets your needs. Accordingly, we gather some aggregate, anonymous information from all visitors, and then give you the opportunity to create your customized online experience; by selecting what personal information (also referred to as "personally identifiable information" or "PII") you choose to share to achieve your needs. We also allow you to review and revise your personal information and preferences at any time.

### Categories of information we collect and how we use it

You do not need to provide any personal information to browse the Belz Chateau Big Sky web site. You can even check on the availability and rates without providing any personal information. We may gather some anonymous information about your visit, such as the pages you visited, your navigation, and your browser type. This information does not identify you, your e-mail address or any other personal information; unless you previously have identified yourself by registering for or using certain interactive features of our sites or you access our web site from a link in an email we sent you. We may share this anonymous information with third parties in appropriate circumstances.

### Individual inquiries and other contacts

Information Collected and Stored Automatically. When you browse our web sites, you and your web browser may transmit information that we automatically collect. We do log your IP address (the Internet address of your computer), the web pages you visit and the time of your visit, and other click-stream data. The only other type of information automatically provided to us is the type of computer, operating system and browser you are using. This information is provided by your browser, which we use to improve the performance of our site. We will also collect aggregated anonymous information about your transfer through our web sites.

Email Signup. If you submit your email address to learn about our exclusive offers, your e-mail address will be included in our marketing database. We will use your email address to send you the information detailed in the Reservation requests and registration section below.

Contact Us and Request for Proposal Web Form E-mails. When you contact us by using an e-mail form from our web site, we automatically receive your e-mail address with your message. We do not know your name or other information unless you provide that to us. We will need to know how you wish to be contacted, certain contact information and details about your plans and the services or information you seek in order to respond your requests. While we will treat this information as confidential, please be aware that the information you provide on email forms is transmitted to us over the internet and is not encrypted. If you would like to discuss your upcoming event by telephone or request we contact you instead, please call us directly, using the number on the web site. We use the personal information you provide in these email forms only to process, fulfill and respond to your request. We keep your information on file as a record of your inquiry only; we do not combine it with other information we may receive about you or use it for any other purpose.

### Reservation requests and registration

You may inquire about availability on particular dates without submitting any personal information. If you wish to make hotel reservations online, however, you must register with our web site. To register, you will need to provide your contact information (name, email address, postal address and, preferably, phone

numbers), and financial information (credit card type, number, expiration date, and billing address, etc.).

We will use the personal information you provide us to reserve your accommodations and to process and bill you in accordance with our terms. We will also use your email address to:

- send you pre-arrival messages confirming your reservation and providing other information about you stay, the area, events, etc.;
- manage any change in your reservations;
- follow-up on your stay with us, send you copies of your bills when requested, or provide other requested information or responses; and
- notify you of special events and offers

### **Links**

This policy applies to, and only to the online information collection practices of Belz Chateau Big Sky web site. Our web site may include links to other web sites maintained by third parties whose privacy practices may differ from ours. When you go to linked web sites, please check those sites' privacy policies, as we cannot control or ensure the data collection practices or content of any external web sites to which this site may refer you.

### **How we respect your privacy and protect your information**

As described above, we collect information about your web site visit primarily to fulfill your requests -- for reservations, or to respond to inquiries. We may share some personal information with service providers who assist us in operating our web sites or conducting our business. We may disclose information about you if and when we believe it is necessary to comply with any law, rule, court order, or subpoena, or to enforce our legal rights or the rules of this web site, or to protect our business, property and operations. From time to time we may partner with other companies in providing co-branded (co-sponsored) promotions or products. If such a promotion is hosted on our web site(s), we will not share your information with the co-sponsor without your express permission. We limit access to the personally identifiable information to employees, contractors and licensees who need access to carry out their responsibilities for us.

On occasion we may send you communications regarding upcoming events, new features, services, and special offers we think you will find valuable. We typically use third party email service providers, who are contractually prohibited from using your email address for any other purpose than to send emails. You may unsubscribe from any further marketing emails from us (other than transactional ones relating to your reservations, account, etc.). You may do so by clicking on the UNSUBSCRIBE link provided in each such email message. Except as described in this Privacy Policy or may be required by law, we do not sell, trade, rent or share your personal information to/with others. To change or update your contact information, you may call us at the number listed on the web site or send us an email via the "Contact Us" form. If you have created a user profile when making a reservation, you may update your personal information in your profile as well.

We maintain practices and procedures designed to safeguard the security, integrity and confidentiality of personal information collected through our web site. As noted above, we do not use or blend the information from emails we may receive from you with any records maintained by the company or third parties. We have in place a firewall to protect the e-mail server to which all personal information is delivered. We educate our employees about the importance of safeguarding personal information and preventing unauthorized access, disclosure and use.

Finally, please be aware that we will not, ever, send you an email asking for your credit card information, social security number, user name, password or similar sensitive personal information. Should you receive a message that asks for such information, treat it as a "phishing" or fraudulent email, and do not respond.

Changes in Ownership. If Belz Chateau Big Sky is acquired by another legal entity, your personal information may be transferred to that legal entity.

### **Minors**

While we welcome children at Belz Chateau Big Sky, our web site is not intended for minors, and we will not knowingly collect any personal information from minors. Should a parent or guardian learn that his/her child has provided us with personal data without their consent, the parent or guardian may contact us to have this information removed and to unsubscribe the minor from any future communications from us.

### **Reviewing your personal information and options**

Should you wish to review or delete personal information you have submitted through our web site, or you have any questions, please contact [info@belzchateaubigsky.com](mailto:info@belzchateaubigsky.com)

This web site is operated by Belz Chateau Big Sky. This Privacy Policy applies to our current practices. We may change our policies in the future consistent with legal requirements, or if that would help us to serve you better. If we decide to expand our website functions or share information with trusted third parties in the future, we will post the revised Privacy Policy on our web site to explain about the information that will be gathered and the options you will have regarding participation.

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